

IDCS

Client Background

Infinx Services Pvt. Ltd. (INFINX), a company registered in India having its headquarter at Unit 5, SDF 1, Seepz-SEZ, Andheri East, Mumbai – 400 096 and registered office at Unit No. 601, A Wing, 6th Floor, Floral Deck Plaza, Central MIDC Road, Andheri East, Mumbai - 400093 is engaged in the business of IT-BPO services.

Client's Challenge

Customer was using legacy VB 6.0 application for data capturing and indexing and so had separate set of application for each type of processes (AP, Title, HCFA, etc). One major concern for customer is go live period for any new project. They have to redesign the application most of the times.

Customer is trying to migrate to Dot Net technology for long time now that will be generalized for any BPO kind of project.

But the real challenge for the customer was to accomplish this activity without affecting the current customers.

The Our Approach

Customer needed to kick starts the product development as soon as possible to solve the internal challenges.

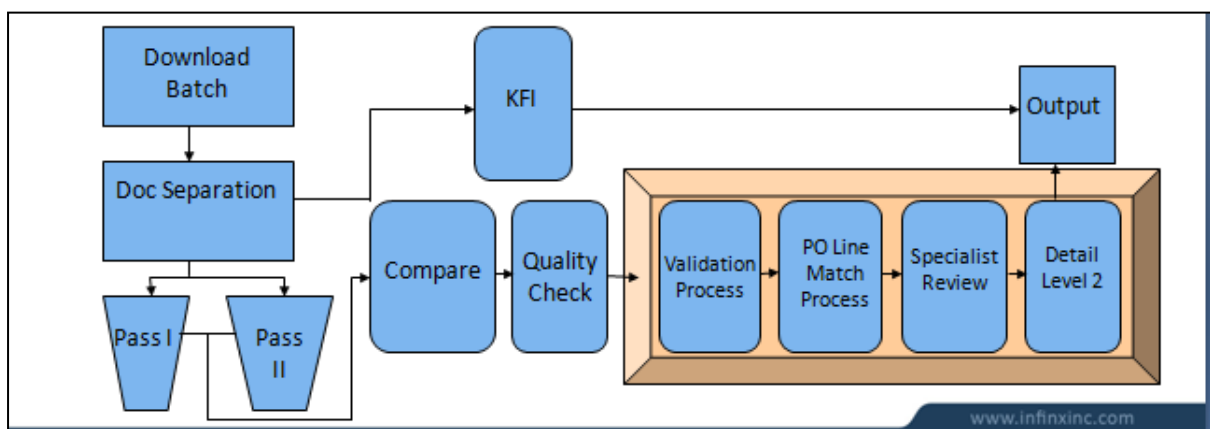
The new development was planned on Microsoft .Net platform and released in span of 6 month. This application is now suffice for any DMS Project and it gives end to end solution.

Here are the highlights of this application.

- Integrated all smart client application
- Web Application for Dashboard and Production Analysis
- ETA for Project setup reduced drastically

- Dynamic workflow for Data Capturing
- Automated the receipts and deliveries, of input data and output data to the client servers
- Automate and Click to capture OCR
- Multi-location and Multi -Vendor process system
- Real Time Dashboard on Web as well as on Mobile

Here is the complete Process flow for the Application.



Successful outcomes and results

- Efficiency: Due to automation of Upload and Download feature Client can save 3 hrs per day
- Effectiveness: These services have enabled us to achieve higher accuracy
- OCR implementation has given 20% cost benefit

Technology used

- MSSQL 2016
- .Net 3.5, C#
- Modi OCR